

Moorland Medical Centre

Patient Participation Group

Summary of Meeting held on Tuesday 2nd October 2018

1. Presentation on GP Research in Northern Staffordshire

A Research facilitator from Clinical network based at Keele University gave a presentation on the research being carried out in GP Practices covered by 9 CCG's and stated that there are 16 practices in Northern Staffordshire who are active participants including Moorland Medical Centre.

2. Sub groups

Publicity- actions of group completed with the development of Logo, New PPG leaflet, updates planned to the Practice Notice Board, website etc.

Health Awareness – two week programme 8th to 19th October 2018 aimed at improving Patients awareness of Social Prescribing including local non-medical support.

Patient Survey – the questionnaire have been finalised and will Patients will be approached during Health Awareness week to complete questionnaire by PPG Members.

3. Patient Congress/Review of Local health Services.

The CCG are still awaiting NHS England approval of the Business case developed in conjunction with patients from across Northern Staffordshire before the proposals and options can be subject to full consultation.

4. Medicines matters

The PPG Champions will be visiting Pharmacies and striving to educate Patients regarding the Patients pledge aimed at reducing Medicines wastage across the area.

5. Practice report

The implementation of Extended Hours has taken place where Patients can make appointments between 4.00pm and 8.00pm Monday to Friday via their GP surgery to be seen by a GP at Moorland Hospital. Similarly appointments can be made for Saturday 9.00am to 4.00pm and Sunday 9.00am to 1.00pm. Appointments are also available at Meir Health Centre and Haywood Hospital. It was reported that the practice were making appointments for Patients to access this service.

The number of Questionnaires Patients were requested to fill in at the Flu Clinics was queried by the Members and it was felt that the feedback from the patients was critical and it was agreed the needs would be reviewed by Practice Mangement.