

Moorland Medical Centre  
Patient Participation Group

Summary of meeting held on Tuesday 4<sup>th</sup> September 2018

1. Publicity- Sub-group

The group have developed a logo, revised patient leaflet and these will be finalised during September. Proposals for improving Notice Board in Waiting Room, Patient web page and proposals to introduce Quarterly Practice Newsletter for Patients are being developed with Practice management.

2. Health Awareness Week- Sub-group

This week will be week commencing 8<sup>th</sup> October 2018 and will be aimed at helping patients with well being issues. The group are developing a display board and outlined their progress to the group and sought suggestions from the full group.

3. Practice Patient Survey – Sub group

A simple two sided questionnaire has been developed and with some minor adjustments will be used during Health Awareness week to gain a cross section of patient views on the performance of the practice.

4. Medicines matters – Champions

Three of the group have taken on this role which is a Northern Staffordshire CCG Initiative to try and get GP's, Pharmacists and Patients to be more aware of the wastage and overprescribing of medicines with a view to reducing the overall cost of Medicines used in Northern Staffordshire. The champions will be taking an active role in the Practice and with Pharmacists that service the Practice over coming months.

5. Practice report

Extended Access to GP's is being implemented across Northern Staffordshire during September. In Leek the extended service will be based at Moorlands Hospital and appointments to see a GP between 4.00pm and 8.00pm Monday to Friday can be made through the Practice, 9.00am to 4.00pm Saturday and 9.00am to 1.00pm Sunday appointments can be made through 111.

6. Dr Grieg attended the meeting and outlined some of the problems that the Practice had concerning medicines in Care Homes and those administered by Domiciliary carers in patients home.

She also highlighted how important it is for the Practice to be a Training practice as it enables the Resident GP's to be supported by Registrars who are nearing the end of their GP training and this enables more patients to get appointments.